

Mentoring Adventures Program – Terms, Conditions & Consent (2026)

1. Overview of the Mentoring Adventures Program

- 1.1. Mentoring Adventures Program is a 12-month mentoring program aimed at individuals who are specifically focused on professional development, writing, teaching, training, or expanding their professional impact.
- 1.2. Mentoring Adventures Program is designed to provide personalised mentoring, peer support, and guidance to help participants step into their roles as writers, trainers, leaders, and innovators in the mental health field.

2. Structure of Mentoring Adventures Program

- 2.1. The program includes monthly group sessions (2 hours):
 - Professional Growth Coaching Sessions: Focused on participants' professional development goals, including writing, teaching, program development, and expanding professional impact
- 2.2. Session dates and times are provided upon enrollment and accessible through the member portal.
- 2.3. All sessions will be recorded and available for post-viewing through the member portal.
- 2.4. Participants will receive bi-monthly (every two months) individual 1:1 mentoring sessions with Dr Louise Hayes focused on their specific professional development goals. These sessions are scheduled on a booking basis throughout the year.
- 2.5. The program provides a community platform for all members to collaborate, share resources, accountability, and receive peer support.

3. Relationship with Mentoring Adventures Program

- 3.1. The Mentoring Adventures Program is a professional development and business mentoring program, not a clinical supervision or therapy service.
- 3.2. Mentoring Adventures Program is operated by Dr Louise Hayes, an experienced author, trainer, entrepreneur, and program developer in the mental health field.
- 3.3. The program focuses on professional growth, creative development, and career expansion rather than clinical skill development.

4. Privacy and Disclosure of Personal Information

- 4.1. All discussions within the Mentoring Adventures Program sessions and community platform must remain confidential and cannot be shared beyond the program.
- 4.2. Participants may share their own professional projects, writing, and ideas within the program for feedback and support.
- 4.3. The program is provided via videoconferencing and website portals. Any form of communication via the Internet is potentially vulnerable and limited by the security of the technology used. Participants acknowledge and accept these inherent risks.
- 4.4. Participants agree to maintain confidentiality regarding other members' shared projects, ideas, and information discussed within the program.

5. Conditions of Purchase and Intellectual Property

- 5.1. Louise Hayes' website, the Mentoring Adventures Program, and all content provided within (including recordings, mentoring materials, and resources) is the intellectual property of Dr Louise Hayes.
- 5.2. The reproduction, exploitation, redistribution, or use of all or part of any visual, auditory, or software element or document from Louise Hayes' website or the Mentoring Adventures Program without written permission is prohibited.
- 5.3. Program materials are licensed for personal professional development only and may not be shared, distributed, or used for commercial purposes.
- 5.4. Participants retain full ownership of their own creative work, writing, and professional projects developed during the program.

6. Fees

- 6.1. Founding Member Rate: USD \$230 per month for twelve months (available through January 2026 for community members that sign up within 7 days of their 1:1 call with Louise).
- 6.2. Standard Rate: USD \$250 per month for twelve months.
- 6.3. Fees will be payable by credit card and automatically deducted each month through the payment portal.
- 6.4. All fees are in US dollars and are non-refundable except as specified in Section 7.

7. Cancellation & Refund Policy

- 7.1. Mentoring Adventures Program will grant a full refund of fees paid by any participant within 14 days of the program commencement date (February 12, 2026).
- 7.2. After 14 days from commencement, a full or partial refund of fees will be granted at the sole discretion of Dr Louise Hayes, with considerations made for documented financial hardship or significant life circumstances, as advised to Dr Hayes in writing.
- 7.3. Dr Hayes may at any time and in their sole discretion, cease a participant's enrollment in the Mentoring Adventures Program if Dr Hayes considers it appropriate to do so. In the event of termination of a participant's registration on this basis, a pro-rata refund of fees for remaining months will be provided.
- 7.4. Participants may cancel their enrollment by providing written notice to Dr Hayes. Cancellations received after the 14-day refund period are subject to the policies outlined in Section 7.2.

8. Program Commitment and Participation

- 8.1. The Mentoring Adventures Program is designed as a 12-month journey. Participants are encouraged to commit to the full program duration to maximize growth and achievement of professional development goals.
- 8.2. While all sessions are recorded for flexibility, active participation in live sessions is strongly encouraged for optimal benefit and community connection.
- 8.3. Limited spots are available in each cohort to ensure quality mentoring and peer collaboration.

9. Limitation of Liability

- 9.1. Dr Louise Hayes and the Mentoring Adventures Program are not liable for any direct, indirect, incidental, or consequential damages arising from participation in the program.
- 9.2. Participants acknowledge that professional development and business growth are collaborative processes and that outcomes depend on individual engagement, application, effort, and circumstances.
- 9.3. Dr Hayes provides mentoring and guidance but does not guarantee specific professional outcomes, publications, or business results.

10. Agreement

By enrolling in the Mentoring Adventures Program, you acknowledge that you have read, understood, and agree to these Terms, Conditions, and Consent provisions.